

Insurance Plans

● Standard Plan (Included)

Liability included

No vehicle damage coverage

Third-party deductible: ¥200,000

Vehicle damage: full cost charged to customer

● Middle Plan (+¥2,000/day)

Covers normal vehicle accidents

Max customer liability: ¥600,000

Third-party deductible: ¥200,000

● Premium Plan (+¥3,000/day)

Covers rollover & total loss

Max customer liability: ¥30,000

No third-party deductible

⊘ Cases Not Covered by Insurance

- Insurance will NOT apply in the following situations:
- Accidents caused by traffic violations
- Driving under the influence / reckless driving
- Unauthorized / unregistered drivers
- Accidents not reported to the police and to us
- Driving in prohibited areas (off-road / beach / riverbed / deep snow)
- Damage caused by natural disasters
- When accident details cannot be verified
- (no dashcam footage, corrupted data, inconsistent reports)
- Violation of the rental agreement (Terms & Conditions)
- Any other case judged as non-covered by the insurance company
- etc

💰 Cases Where Fees Are Charged (Not Accident Related)

■ Stuck recovery (snow / mud / sand)

→ ¥10,000

■ Towing service

→ ¥800 per km

■ Wrong fuel (misfueling)

→ Actual cost

■ Tire puncture / burst

→ Actual cost